

To: All General Practices across NW London

Date: 1 July 2024

Dear primary care colleagues

Re: North West London re-launch of C-the Signs

Following a procurement process in early 2024, NW London Integrated Care Board (ICB) has extended the contract with C the Signs until March 2028. Access to a clinical decision-making tool for suspected cancer has demonstrated clinical and administrative benefit, which supports the NHS ambition to diagnose 75% of cancers at stage 1 and 2 by 2028. Our commitment to improve the early diagnosis of cancer and reduce inequity underpins the continued provision of a cancer-decision making tool across NW London.

The NW London Primary Care Board has approved C the Signs as the preferred platform for:

- **Urgent Suspected Cancer referrals**
- **Referral safety netting**
- **Symptomatic FIT test safety netting**
- **Maintaining a referral register**

The NW London Borough Cancer Clinical Leads will be overseeing the roll-out of the tool, by coordinating training and ensuring all practices are compliant with utilisation standards. Your support in this process would be hugely appreciated.

C the Signs functionality and interface has significantly developed since its launch in NW London in 2019. Hence, we are encouraging practice teams to engage with the refresher training, to maximise the benefits of use. There is tailored training for different staff groups; from clinicians to administrative support. Training dates for your borough will be advertised, to encourage consistency in practice across Primary Care Networks (PCNs). Training links are also included below.

Thank you for your ongoing dedication to improving the health of our local population.



Dr Lucy Hollingworth
NWL Primary Care Cancer Lead
RMP Deputy Medical Director

C the Signs Training Links

New to C the Signs?

- Book onto the [C the Signs Administrator Webinars here](#)
- Book onto the [C the Signs Clinician Webinars here](#)

Just want to find out about the new features?

- Book onto our [C the Signs New Feature Webinar here](#)

C the Signs Resource Hub

This contains an admin and a clinical pre-recorded training video, as well as some Getting Started guides: [C the Signs Resource Hub](#)

C the Signs Passwords

If practices or users need practice usernames and passwords, please email support@cthesigns.co.uk